

What is claimed is:

1. A method comprising:

obtaining human performance related data from at least one remotely located application service provider;

5 organizing the data into at least one metric;

preparing an interpretation of the data organized into at least one metric; and

providing interactive, on-line access to the data organized into at least one metric and to the interpretation.

10 2. The method of claim 1 wherein obtaining human performance related data comprises obtaining the data from at least one locally stored application.

3. The method of claim 1 wherein organizing the data into at least one metric comprises metrics that can be customized by a user.

15 4. The method of claim 1 wherein organizing the data into at least one metric comprises maintaining a historical record of data organized into at least one metric.

5. The method of claim 1 wherein organizing the data into at least one metric comprises
20 organizing the data at an individual level, a group level and an enterprise level.

6. The method of claim 1 wherein preparing the interpretation comprises identifying if a predetermined set point value for the data organized into at least one metric has been exceeded.

7. The method of claim 1 wherein preparing the interpretation comprises comparing a value of the data with a value of a predetermined goal.

8. The method of claim 7 further comprising calculating a projected cost savings that could be realized if the value of the data is equal to the value of the predetermined goal.

9. The method of claim 1 wherein preparing the interpretation comprises determining a recommended action based on the data.

10. The method of claim 1 wherein providing interactive, on-line access to the data organized into at least one metric and the interpretation comprises providing access to at least one intention based link.

11. The method of claim 1 further comprising organizing the at least one metric into at least one category.

12. A system comprising:

at least one remotely located application service provider; and
a local processor device;

wherein the processor device is configured to obtain human performance related data from the at least one remotely located application service provider, organize the human performance related data into at least one metric, prepare an interpretation of the human performance related data organized into at least one metric, and provide interactive, on-line

access to the human performance related data organized into at least one metric and to the interpretation.

13. The system of claim 12 further comprising at least one locally stored application, wherein
5 the processor device is configured to obtain human performance related data from the at least one locally stored application.

14. The system of claim 12 wherein the at least one metric is customizable by a user.

10 15. The system of claim 12 wherein the processor device is further configured to organize the data at an individual level, a group level, and an enterprise level.

16. The system of claim 12 wherein the processor device is further configured to identify if a
predetermined set point value for the data organized into the at least one metric has been
15 exceeded.

17. The system of claim 12 wherein the processor device is further configured to maintain an historical record of the data.

20 18. The system of claim 12 wherein the processor device is further configured to compare a value of the data with a value of a predetermined goal.

19. The system of claim 18 wherein the processor device is further configured to calculate a projected cost savings that could be realized if the value of the data is equal to the value of the predetermined goal.

5 20. The system of claim 12 wherein the processor device is further configured to determine a recommended action based on the data.

21. The system of claim 12 wherein the processor device is further configured to organize the at least one metric into at least one category.

10 22. An apparatus comprising:

a processor; and

a memory unit;

wherein the processor is configured to obtain human performance related data from at

15 least one remotely located application service provider, organize the human performance related data into at least one metric, prepare an interpretation of the human performance related data organized into at least one metric, store the human performance related data organized into at least one metric and the interpretation in the memory unit, and provide interactive, on-line access to the human performance related data organized into at least one metric and the interpretation.

20 23. The apparatus of claim 22 wherein the processor is further configured to obtain the human performance related data from at least one locally stored application.

24. The apparatus of claim 22 wherein the processor is configured to organize the human performance related data into at least one metric and the at least one metric can be customized by a user.

5 25. The apparatus of claim 22 wherein the processor is further configured to organize the human performance related data at an individual level, a group level and an enterprise level.

26. The apparatus of claim 22 wherein the processor is further configured to identify if a predetermined set point value for the data organized into the at least one metric has been
10 exceeded.

27. The apparatus of claim 22 wherein the processor is further configured to maintain an historical record of the data organized into the at least one metric.

15 28. The apparatus of claim 22 wherein the processor is further configured to compare a value of the data with a value of a predetermined goal.

29. The apparatus of claim 28 wherein the processor is further configured to calculate a projected cost savings that could be realized if the value of the data is equal to the value of the
20 predetermined goal.

30. The apparatus of claim 22 wherein the processor is further configured to identify a recommended action based on the data.

31. The apparatus of claim 22 wherein the processor is further configured to organize the at least one metric into at least one category.

5 32. An article comprising a computer-readable medium that stores computer executable instructions for causing a computer system to:

obtain human performance related data from at least one remotely located application service provider;

organize the human performance related data into at least one metric;

10 prepare an interpretation of the human performance related data organized into the at least one metric; and

provide interactive, on-line access to the human performance related data organized into the at least one metric and to the interpretation.

15 33. The article of claim 32 further comprising instructions for causing the computer system to obtain human performance related data from at least one locally stored application.

34. The article of claim 32 further comprising instructions for causing the computer system to enable a user to customize the at least one metric.

20 35. The article of claim 32 further comprising instructions for causing the computer system to organize the data at an individual level, a group level and an enterprise level.

36. The article of claim 32 further comprising instructions for causing the computer system to identify if a predetermined set point value for the human performance related data organized into the at least one metric has been exceeded.

5 37. The article of claim 32 further comprising instructions for causing the computer system to maintain a historical record of the human performance related data organized into the at least one metric.

10 38. The article of claim 32 further comprising instructions for causing the computer system to compare a value of the data with a value of a predetermined goal.

15 39. The article of claim 38 further comprising instructions for causing the computer system to calculate a projected cost savings that could be realized if the value of the data is equal to the value of the predetermined goal.

40. The article of claim 32 further comprising instructions for causing the computer system to identify a recommended action based on the human performance related data.

20 41. The article of claim 32 further comprising instructions for causing a computer system to organize the at least one metric into at least one category.